



STATE OF MAINE
PUBLIC UTILITIES COMMISSION

Mark A. Vannoy
CHAIRMAN

R. Bruce Williamson
COMMISSIONER

Harry Lanphear
ADMINISTRATIVE DIRECTOR

CASD Memo 2017-10

To: All Utilities

From: Susan E. Cottle, Deputy Director
Consumer Assistance & Safety Division (CASD)

Date: October 25, 2017

Re: Change of CASD Staff Contact Numbers

As you know, the CASD's **Consumer Hotline phone number is 800-452-4699 and that number is not changing.** However, we are getting a new phone system that will provide for CASD Specialists and me to have individual phone numbers, rather than extensions from one number.

While these individual numbers are not generally public numbers, we wanted you to have direct access to us for your purposes. Please note that these new numbers will be effective as of tomorrow morning, October 26, 2017:

| NEW DIRECT NUMBER | CASD STAFF MEMBER |
|----------------------|----------------------|
| 207-287-4915 | Shawn Brooks |
| 207-287-4917 | Rebecca Connors |
| 207-287-4934 | Susan Cottle |
| 207-287-4937 | Pam Emmons |
| 207-287-4939 | Rolanda Nadeau |
| 207-287-4940 | Kathy Poetzsch |
| 207-287-4942 | Danielle Roderick |
| 207-287-4946 | Beth Somers |
| 207-287-4951 | Merica Tripp |

If you also work with other staff here at the Commission, please know that all of them already have individual direct phone numbers and those are not changing. For example, Derek Davidson's number will still be 207-287-1596. Only the staff listed above will have their phone numbers changing.

If you should have any questions, do not hesitate to contact me, at susan.cottle@maine.gov or my new number, 207-287-4934.

SC/kp